IT AUTHORITIES

Consumer Packaged Goods

Financial Institutions

Museums

Educational Institutions

Healthcare

IT Authorities Managed Services

- A Microsoft Gold Partner
- Managed and Co-Managed IT Services
- A WidePoint subsidiary
- A comprehensive cybersecurity solution suite
- Serving businesses with 50 - 10k+ seats
- Business continuity and Disaster Recovery
- Service Desk solutions

IT Authorities Professional Services

- Network design, configuration, implementation and installation of new hardware and software
- Network architecture
- System infrastructure
- Network security and cyber security
- Network refresh
- On-site implementation and maintenance
- Creating new environments to support hybrid, remote and in-person work spaces
- Utilizing new hardware from Palo Alto and Cisco Meraki to provide secure environments
- Email migrations to O365
- Cloud solutions migrating infrastructure and systems to Azure and AWS
- Implementing Intune Best Practices
- Implementing end-point security for today's mobile work force
- Defining and Implementing Intune solutions (Microsoft Endpoint Manager)

Industry: Financial Services

Project Overview:

A financial services company engaged IT Authorities to provide comprehensive Managed Services that included Microsoft, Cloud Services and other solutions. In addition, the customer needed to implement continuous security monitoring services on a tight timeline. Due to the customer's specific audit requirements, IT Authorities included CyberSafe Solutions in their offering. This successful combination delivered the right solutions to manage and protect the customer's environment.

- Upgrade and migrate Microsoft solutions to support corporate goals
- Deploy professional services for system networking and accessibility
- Cybersecurity for environment protection and audit requirements
- Technology to ensure accessibility, software, standards and corporate policies

Project Overview	IT Authorities Managed Services
Managed Services	• Managed networking systems and monitoring • Equipment inventory, licenses, warranties • Technology procurement and planning • 24/7/365 service desk, network administration, maintenance • BP365 (OS and email) • Remote and onsite service and support
Partner Services	• Advanced SOC-as-a-Service for extended detection and response • Monitoring and adjustments to successfuly refine alerts and correlate trends • Gap and audit reporting

Partner Spotlight: CyberSafe Solutions

CyberSafe's integrated robust cybersecurity solutions include SOC-as-a-Service (SIEM, SOAR), deception technology and 24/7/365 real-time monitoring. Their solution includes audit compliance, optimized functionality and Health Check reporting.

Discover IT Authorities Managed Services
Visit: https://www.itauthorities.com/managed-it-services/

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