

- Consumer Packaged Goods
- Financial Institutions
- Museums
- Educational Institutions
- Healthcare

## Industry: Healthcare

### Project Overview:

A healthcare company was expanding their business by acquiring a new office. They were on a tight timeline and required an extensive infrastructure design with a complicated build-out. The IT Authorities' Professional Services team completed the project on schedule and on budget.

- Client expansion to new office location
- Comprehensive infrastructure planning and build out
- Work with existing customer vendors to deliver recommendations on potential geo-friendly vendors
- Tight timeline on planning and build-out
- Worked with contractor to adhere to design requirements provided by architect and electrical engineers.
- IT Authorities completed project requirements on time and on budget

### IT Authorities Professional Services

- Network design, configuration, implementation and installation of new hardware and software
- Network architecture
- System infrastructure
- Network security and cyber security
- Network refresh
- On-site implementation and maintenance
- Creating new environments to support hybrid, remote and in-person work spaces
- Utilizing new hardware from Palo Alto and Cisco Meraki to provide secure environments
- Email migrations to O365
- Cloud solutions migrating infrastructure and systems to Azure and AWS
- Implementing Intune Best Practices
- Implementing end-point security for today's mobile work force
- Defining and Implementing Intune solutions (Microsoft Endpoint Manager)

### IT Authorities Managed Services

- A Microsoft Gold Partner
- Managed and Co-Managed IT Services
- A WidePoint subsidiary
- A comprehensive cybersecurity solution suite
- Serving businesses with 50 - 10k+ seats
- Business continuity and Disaster Recovery
- Service Desk solutions

Project Overview	IT Authorities Professional Services
Infrastructure requirements creation and oversight	<ul style="list-style-type: none"> <li>• Planning, approvals, installations</li> </ul>
Server Room Design	<ul style="list-style-type: none"> <li>• Layout and efficiencies</li> <li>• Power and cooling requirements</li> <li>• Remote environment monitoring</li> <li>• Rack installation and power specifications</li> </ul>
Network design	<ul style="list-style-type: none"> <li>• Created complete, scalable solutions for current and future requirements</li> <li>• Wireless network included predictive pre-construction and post-installation survey report to validate implementation</li> </ul>
Building security	<ul style="list-style-type: none"> <li>• Worked with customer vendor to implement camera systems and security access</li> </ul>
System documentation	<ul style="list-style-type: none"> <li>• Comprehensive documentation process including installation diagrams, network diagrams, vendor contact information and support run book</li> </ul>
Project Management	<ul style="list-style-type: none"> <li>• Dedicated project manager and industry expertise</li> </ul>
Ongoing Support	<ul style="list-style-type: none"> <li>• Profile creation for all device types and ability to control devices</li> </ul>

Discover ITA Professional Services

Visit: <https://www.itauthorities.com/it-professional-services>